



## Helpful hints when ordering your cake

### **Placing Your Order:**

All of our cakes have been designed to suit a variety of occasions so if you would like to order one of our cakes that is shown in the picture to read 'Happy Birthday' for example we can easily change the text to read anything you like.

So don't forget to state when ordering what text you would like on your cake to include the occasion for up to 26 characters.

### **Delivery Time:**

Please allow up to 5 working days for your cake to be delivered. We do offer a last minute service at an additional £10 and can only be booked with the Courier Delivery Option. All last minute orders need to be received by 11am on the day of order, if they are not they will be despatched the following day. Please check with us before ordering as this is not always possible for us to do during busy periods.

### **What's in our cakes:**

Allergens: Eggs, Gluten, Milk, Dairy  
Additives: E129, E102.  
This product may also contain traces of nut.  
Fruit cakes also contain Marzipan.

### **Terms and Conditions:**

We make every effort to ensure all Choco Mallow Coco cakes are delivered to you in the same condition they left our bakery. If you are not happy with the condition of your cake upon arrival please contact us immediately. Once we are in receipt your returned cake in its original packaging we will send out a replacement.

As all orders are personalised we regret that we cannot offer refunds.

We regret that we do not currently ship outside of the UK.

When you place your order with Choco Mallow Coco you are confirming the acceptance & acknowledgement of all the above Terms & Conditions and all additional information as provided on our website. If you have any queries please feel free to contact us before placing your order.